

# **FLINTSHIRE COUNTY COUNCIL**

**Council Plan 2023/28**

**Content for 2024/25**

**PART 2**

**December 2024**

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<b>Priority:</b>	<b>Personal and Community Well-Being</b>
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<b>Well-being Objective:</b>	<b>Supporting people in need to live as well as they can</b>
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<b>Sub-Priority:</b>	<b>A Well-connected, Safe and Clean Local Environment</b>
<b>Definition:</b>	<b>Resilient communities where people feel connected and safe</b>
<b>Lead Officer(s)</b>	<b>Chief Officer Streetscene and Transportation</b>

**What we will do**

	Action	Target Completion Date
<input checked="" type="checkbox"/> CST027T	Work in partnership, actively support and engage with community led groups by developing Local Environmental Quality initiatives	31/03/2025

**How we will measure success (quarterly)**

	Measure Description	Jun			Sep			Dec			Mar		
		Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)
CST011M	Number of targeted environmental educational campaigns undertaken promote improved Local Environmental Quality			3	2	7	6	2	5	8	8	6	10
CST022M	Number of community engagement events attended to promote improved Local Environmental Quality			5	4	25	10	3	24	13	6	6	15

**What could impact our objective**

No associated risks identified

<b>Sub-Priority:</b>	<b>Direct Provision to Support People Closer to Home</b>
<b>Definition:</b>	<b>The services we provide so people can access the support they need in their local community</b>
<b>Lead Officer(s)</b>	<b>Chief Officer Social Services</b>

#### What we will do

	Action	Target Completion Date
<input checked="" type="checkbox"/> CSS026T	Continue to grow our in-house homecare service to support more people to live at home, utilising a rolling scheme of recruitment	31/03/2025
<input checked="" type="checkbox"/> CSS027T	Continue to grow our in-house fostering service to support more looked after children	31/03/2025
<input checked="" type="checkbox"/> CSS030T	Develop childcare expansion and seamless childcare provision across programs	31/03/2025

#### How we will measure success (annually)

	Measure Description	Target (23/24)	Actual (23/24)	Target (24/25)
CSS013M	Rate of people over 65 helped to live at home per 1,000 population	34.0	30.5	34.0
CSS014M	Number of new foster carer approvals in the year	9	12	12
CSS015M	Number of people with a learning disability accessing Project Search to improve their employability skills	12	14	12

\*CSS013M - This measure includes individuals who are supported within their community through reablement services, domiciliary care, day services and occupational therapy, and therefore are not requiring a residential care placement. The aim of reablement services however is to enable people to continue to live at home without support; hence we set a range target of between 30 and 34 per 1,000 population for this measure.

## What could impact our objective

Risk Title	Risk Description
RSS01 - Cost of Out of County Placements	Expenditure on out of county placements increases as placement costs increase in a demand led market.
RSS09 - Residential and Nursing Beds	Insufficient numbers of residential and nursing beds to meet demand because of the long term fragility and instability of the care home sector and challenges in the recruitment of staff
RSS10 - Direct Care Recruitment	Insufficient capacity to provide the quantities and levels of care to clients at home and in the community because of challenges in recruitment of direct care workers and instability in the care market
RSS22 - Unregistered Placements	An insufficient supply of placements leads to young people being placed in unregistered settings. Note: These arrangements are an offence under section 5 of RISCA and could lead to criminal enforcement powers and prosecution of the local authority.

<b>Sub-Priority:</b>	<b>Independent Living</b>
<b>Definition:</b>	<b>People will be supported to live as independently as possible through the right type of support, when they need it</b>
<b>Lead Officer(s)</b>	<b>Chief Officer Social Services</b>

#### What we will do

	Action	Target Completion Date
<input checked="" type="checkbox"/> CSS024T	Develop a national, regional and local approach to Early Years Transformation so that all our children ages 0-7 have the best possible start in life and are able to reach their full potential	31/03/2025
<input checked="" type="checkbox"/> CSS025T	Support people to achieve their mental well-being outcomes by promoting personal and community well-being through open access courses delivered by the Learning Partnership	31/03/2025
<input checked="" type="checkbox"/> CSS028T	Provide additional placements for step down care within our in-house provision (Croes Atti 2)	31/03/2025
<input checked="" type="checkbox"/> CSS029T	Utilise the progression model as a way of promoting people's independence skills, reducing the need for formal, paid support within LD services	31/03/2025
<input checked="" type="checkbox"/> CSS031T	Continue to grow the Microcare market, including access to commissioned care packages	31/03/2025
<input checked="" type="checkbox"/> CSS033T	Support the building of a new Hub for the relocation of Tri Ffordd supported employment project to Maes Gwern in Mold	31/03/2026

### How we will measure success (quarterly)

	Measure Description	Jun			Sep			Dec			Mar		
		Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)
CSS003M	Direct Payments as a % of home-based services	40.0%		41.0%	40.0%	42.9%	41.0%	40.0%	41.0%	41.0%	40.0%	43.0%	41.0%
CSS004M	Percentage of urgent requests for equipment that meet or exceed the national 1 Day response standards	98.0%	100.0%	98.0%	98.0%	100.0%	98.0%	98.0%	100.0%	98.0%	98.0%	100.0%	98.0%
CSS005M	Percentage of requests for equipment that meet or exceed the national 7 Day standard	80.0%	100.0%	80.0%	80.0%	100.0%	80.0%	80.0%	100.0%	80.0%	80.0%	100.0%	80.0%
CSS006M	Percentage of equipment that is re-used	70.0%	94.0%	70.0%	70.0%	95.0%	70.0%	70.0%	96.0%	70.0%	70.0%	93.0%	70.0%

\*CSS006M - The data for the equipment measures is provided by the North East Wales Community Equipment Service (NEWCES). The targets reflect the Welsh Government national standards for community equipment provision.

### How we will measure success (annually)

	Measure Description	Target (23/24)	Actual (23/24)	Target (24/25)
CSS007M	Number of courses delivered by the Learning Partnership	50	53	50
CSS008M	Number of attendees for courses delivered by the Learning Partnership	180	281	180
CSS017M	Number of Microcare businesses established	34	46	56

\*CSS007M - Baseline data for 2022/23 was based on number of places booked, not number of attendees. Number of attendees is now being recorded, and this has been reflected in the lower targets for 23/24 and 24/25.

### What could impact our objective

Risk Title	Risk Description
RSS31 - Care Market Stability	Commissioned providers exiting the market because of escalating costs, where a long term sustainable fee model is unaffordable for Flintshire due to being a low funded council.
RSS37 - Workforce Capacity to Deliver Essential Services	Vacancy pressures across Social Services due to local, regional and national difficulties in recruitment and retention of qualified and experienced social workers, occupational therapists and direct care staff impact on service delivery.

<b>Sub-Priority:</b>	<b>Local Dementia Strategy</b>
<b>Definition:</b>	<b>Continuing to improve the lives of people living with dementia in Flintshire</b>
<b>Lead Officer(s)</b>	<b>Chief Officer Social Services</b>

#### What we will do

	Action	Target Completion Date
<input checked="" type="checkbox"/> CSS034T	Implement the North Wales Regional Dementia Friendly Communities scheme in Flintshire	31/03/2025

#### How we will measure success (annually)

	Measure Description	Target (23/24)	Actual (23/24)	Target (24/25)
CSS019M	The number of Dementia Friendly Communities in Flintshire			4

\*CSS019M - New measure within Council Plan for 2024/25

#### What could impact our objective

No associated risks identified



<b>Sub-Priority:</b>	<b>Safeguarding</b>
<b>Definition:</b>	<b>Continue to embed safeguarding procedures so our employees understand how they can help safeguard people in the community</b>
<b>Lead Officer(s)</b>	<b>Chief Officer Social Services</b>

**What we will do**

	Action	Target Completion Date
<input checked="" type="checkbox"/> CSS005T	Promote the corporate e-learning package	31/03/2025

**How we will measure success (quarterly)**

	Measure Description	Jun			Sep			Dec			Mar		
		Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)	Target (23/24)	Actual (23/24)	Target (24/25)
CSS009M	Percentage of adult safeguarding enquiries that met the 7 day timescale	92.0%		92.0%	92.0%	84.0%	92.0%	92.0%	96.0%	92.0%	92.0%	96.0%	92.0%
CSS010M	Percentage of reviews of children on the Child Protection Register due in the year that were carried out within the statutory timescales	99.0%		98.0%	99.0%	98.1%	98.0%	99.0%	98.0%	98.0%	99.0%	96.0%	98.0%
CSS011M	Percentage of Pre-birth assessments completed within timescales	96.0%		96.0%	96.0%	100.0%	96.0%	96.0%	100.0%	96.0%	96.0%	80.0%	96.0%
CSS012M	Percentage of children who were reported as having run away or gone missing from home who were offered a return interview	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

**What could impact our objective**

No associated risks identified